『Selection of International Golden Travel Itineraries』

Passenger Opinion Survey

Travel Quality Assurance Association, ROC (referred as TQAA) organizes the "Golden Travel Itinerary" selection activity. In order to understand the quality of the travel itinerary you participated in, please help to fill out this questionnaire. This information will be listed as for scoring reference of the selection activities, TQAA will take a sample to confirm with the phone number left by the passenger. ※Please fill in the following fields completely.

|  |  |  |  |
| --- | --- | --- | --- |
| Travel Agency |   | Departure Date | / / |
| Name of the itinerary |   | Passenger’s Name |   |
| Email |   |

**1.May I ask your overall evaluation of this tour?**

□very satisfied satisfy Normal dissatisfied Very dissatisfied

**2. Regarding to the quality of the tour:**

1.Do you satisfied with the arrangement of the scenic spots?

very satisfied satisfy Normal dissatisfied Very dissatisfied

2.Do you satisfied with the arrangement of the catering?

very satisfied satisfy Normal dissatisfied Very dissatisfied

3.Do you satisfied with the arrangement of the accommodation?

very satisfied satisfy Normal dissatisfied Very dissatisfied

 4.Do you satisfied with the arrangement of the transportation?

very satisfied satisfy Normal dissatisfied Very dissatisfied

5.Do you satisfied with the arrangement of the shopping part? (no need to fill if there is no arrange)

very satisfied satisfy Normal dissatisfied Very dissatisfied

6.Do you satisfied with the arrangement of the self-paid part? (no need to fill if there is no arrange)

very satisfied satisfy Normal dissatisfied Very dissatisfied

**3. Regarding to the services of the tour:**

1.Do you satisfied with the service attitude of the tour leader?

 very satisfied satisfy Normal dissatisfied Very dissatisfied

2.Do you satisfied with the professional knowledge of the tour leader?

very satisfied satisfy Normal dissatisfied Very dissatisfied

3.Do you satisfied with the service attitude of the tour guides? (no need to fill if there is no arrange)

very satisfied satisfy Normal dissatisfied Very dissatisfied

4.Do you satisfied with the professional knowledge of the tour guides? (no need to fill if there is no arrange)

very satisfied satisfy Normal dissatisfied Very dissatisfied

Thank you for your dedication and participation in the promotion of high-quality itineraries to improve the overall quality of tourism.

 Travel Quality Assurance Association, ROC

Tel: (02) 2599-5088

Address: 5th Floor, No. 9, Section 2, Minquan East Road, Taipei City 10470

Website: [www.travel.org.tw](http://www.travel.org.tw)

 E-mail: tqaa@travel.org.tw